

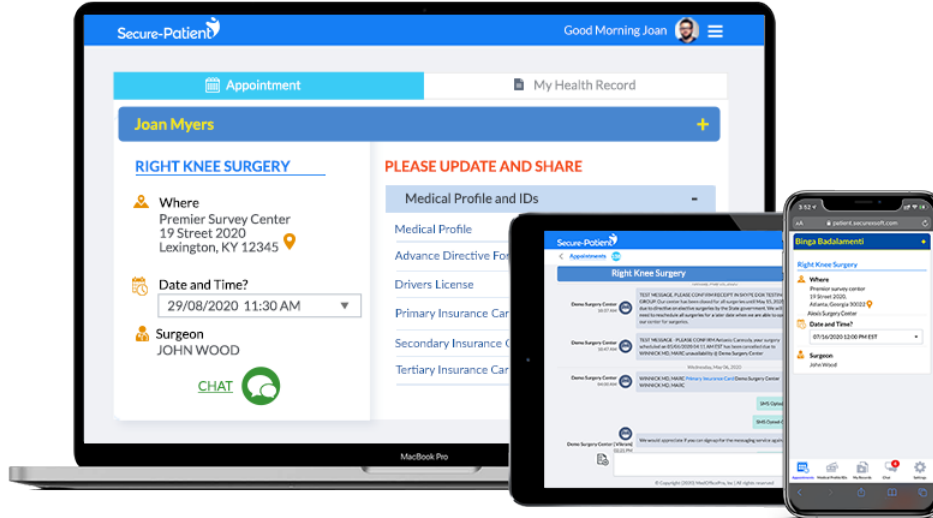
HIGHLY AVAILABLE AND SECURE (HIPAA-COMPLIANT) CLOUD BASED SOLUTION



Manage and track patient invitations



Auto-filled Forms in chartpacks



Easy document sharing with patients



Automated appointment confirmations



Rules-based, automated balance reminders and collections



Easy texting option - registration not needed



Enhanced nurse productivity



Customized scheduled communication

**Secure-Patient is an optional add-on module for Secure-Dox - Chart Management and Patient Engagement application. It enables communicating with patient using text messages to get patient to send their medical profile, sign consents, send IDs, collect payments, send patient education material and more. Patients can Opt-in or Opt-out of text messaging easily. It greatly improves nurse productivity and workflow.**

**All Secure-Patient communication between the patient and the center is automatically archived in the patient chart in Secure-Dox.**

***Try Secure-Patient and find out how it improves communication between your patients and your surgery center team! Once you start using it, there is no turning back!***

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## Key Features

- **Automated invites to patients** by SMS and email for getting registered on Secure-Patient application. Patients get SMS from a dedicated and identifiable number (from the center) to opt-in for text messaging.
- **Chat/SMS and Document sharing**
  - ASC can chat with patients registered in Secure-Patient and use patient chat feature. These messages are automatically sent to patients as text messages on their smartphones (for those who Opt-in).
  - Multiple users in ASCs can chat with the patient and all communication is tracked in the same window for transparency and easier case management
  - Chats application also offers an easy way to exchange images and scanned documents thereby eliminating the need to fax such documents. Any document sent by the patient via chat is automatically added to the online patient chart in Secure-Dox. Chat log is also saved in the patient chart after a case is marked completed in Secure-Dox
- **Completing Checklist of Documents and information needed for the Surgery online.** Registered patients are presented with a list of documents (such as IDs, Consents, Advanced Health Directives, Patient Medical Profile, etc.) needed by the center prior to surgery. These documents are all completed online
- **Appointment confirmation.** Patients can confirm their appointments by text. Option to send Reminders exists
- **Reminders and Case Management.** ASCs can manage all their cases in the same screen in Secure-Dox. The case management screen allows Secure-Dox users to manage communication not only with the physician practices but with patients as well. Additionally, Reminders can be added for a case to ensure compliance of internal processes
- **Security:** HIPAA-Compliant and two-factor authentication to access

## Benefits

- **Streamlined** Preoperative and Postoperative communication between patients and your ASC
- **Get information** needed from the patient directly including IDs, Advanced Health Directives, Emergency contacts, etc. - more productive staff. Faxing costs, email tracking and related loss of staff productivity are eliminated.
- Allows you to steer people to additional resources with links to surveys, websites, payment portals, maps, videos and more.
- Online consents and e-Sign feature improves patient and staff satisfaction
- **HIPAA compliant Chat and SMS (with opt-in)** communication option results in improved **patient engagement.**
- **Vastly improved nurse productivity for Preoperative patient calls** - Patient medical profile is updated based on H&P from Practices or by patients directly
- **Auto-populate Chart-pack Forms** printed in Secure-Dox post validation of nurse during Preoperative call - saves staff time
- **Ease of managing cases and transparency** for ASC staff resulting in better patient care



**Call us Today** :For more information on how MedOfficePro solutions can assist your organization, contact a Sales Specialist for an online demo.